

“AWE Tourist Privilege Campaign” Terms and Conditions

1. Participants must agree and comply with the terms and conditions of “AWE Tourist Privilege Campaign” (the “Campaign”) organised by AsiaWorld-Expo Management Limited (“AWEM”).
2. The Campaign is held between 1 January, 2023 and 31 December, 2023 18:00:00 (GMT +8) (both dates inclusive) (“Promotional Period”) in AsiaWorld-Expo (“AWE”).
3. During the Promotion Period, tourists who visited AWE can redeem a souvenir for free upon presenting their personal foreign travel documents at the Customer Services Counter of AWE (Level 1).
4. To redeem, tourists must present their foreign travel documents at the Customer Services Counter of AsiaWorld-Expo located on 1/F East Lobby (near AEL Exit A) for redemption.
5. Each participated tourist is entitled for the redemption of a maximum of 1 souvenir during the Promotion Period. Redemption on first-come first-served basis. Souvenir available while stocks last.
6. Redemption must be done during the opening hours of the Customer Services Counter. The opening hours of Customer Services Counter as below: Monday to Friday (except public holidays): 09:00 – 18:00 AWE Event days: Opening hours may be extended on event days. Please visit AWEM website or contact us for more details.
7. Once the souvenir is redeemed, the souvenir will not be re-issued in case of loss or damage.
8. Souvenir cannot be returned or exchanged for cash. Souvenir is non-replaceable, non-refundable, non-transferrable, non-resalable and non-returnable, with terms and conditions apply.
9. In the interest of fairness, the employees of AWEM and their family members are not eligible for entry.
10. The Promotion is bound by the above terms and conditions. AWEM reserves the right to cancel, revise or suspend all or any part(s) of the Promotion, or the terms and conditions herein contained, at any time without prior notice.
11. In case of any disputes, AWEM reserves all rights for final decision.
12. The Chinese version of these terms and conditions are for reference only. In case of discrepancies between the English and Chinese versions of these terms and conditions, the English version shall prevail.